## **Redbank Bookings System Guide**

This Guide is intended to give a quick overview of how the new Redbank Lodge booking system is to be used by members.

1. Go to Members Bookings on the www.Redbanklodge.com.au website



2. Now use your new booking system log in to log in to the booking system



3. Select the required rate type for your booking Member's Booking System



- 4. Select your check in date, check out date and number of people for this rate type and timeframe in the booking.
- (If you are using a gift certificate **DO NOT** put it in the promo/voucher code. Gift Certificates are currency to use at the end to purchase your accommodation)

Adult Member 18	3+				
Check	k-in	28/02/2018	3 🛗		
Check-	out	01/03/2018	3 🛗		
Number of Ao Memb	dult ers	1 x \$45	.00		
V	/ed Feb 2	28 2018 - T	hu Mar 1	2018: 🕜	

5.

- a. If you need to add additional rate types (say some children or guests) click the "+ Add to Booking" button on the top left and follow steps 4 and 5 again.
- b. If NOT, check your booking nights, check in and check out date and the applicable rate type is correct.

	5,	
	Blair Whitaker Autofill Lo	g out
reate Booking		
hen you are ready to proceed please fill out	your details below to confirm your booking.	
+ Add to Booking Clear All		
tem	Rate	Amount
Adult Member 18+	Adult Member Bed Rate: 1 Night @ \$45.00	\$45.00
Ned Feb 28 2018 - Thu Mar 1 2018	(Summer)	
	Sub-Total:	\$45.00
	Total (AUD):	\$45.00

6. Check your details are correct and your mobile number is provided and tick you agree to the Terms of Service.

Blair Whitakers     Postal code       Diar@whitakers.id.aui     Postal code       Use Your Account Email on File     2094       Mobile Number •     2094       Image: 0.412.687.896     Special Requests       Mobile to receive your door code text     Mame of referring member (if applicable)       Guest Names and Ages •     Blair Whitaker       Address     The DOOR CODE will be provided to you via email and/or text message the day before your booking starts. If you do not receive it, please email	Name *	
E-mail •  Diarazwhitakers.id.au  Des Your Account Email on File  Des Your Account Email on File  Doble Number •  Comparison of the second seco	Blair Whitaker	
bianzwhitakers id au     Postal code       Use Your Account Email on File     2094       Mobile Number •     Special Requests       Image: A 0412 687 896     Special Requests       Mobile to receive your door code text     Special Requests       Guest Names and Ages •     Name of referring member (if applicable)       Blair Whitaker     Blair Whitaker       Address     The DOOR CODE will be provided to you via email and/or text message the day before your booking starts. If you do not receive it, please email	E-mail *	
Use Your Account Email on File 2094  Mobile Number   Control of the second seco	blair@whitakers.id.au	Postal code
Mobile Number •     Special Requests       Image: marked output of the second output of the second output ou	Use Your Account Email on File	2094
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Mobile to receive your door code text           Guest Names and Ages *         Name of referring member (if applicable)           Blair Whitaker         Blair Whitaker           The DOOR CODE will be provided to you via email and/or text message the day before your booking starts. If you do not receive it, please email	<b>• 0412 687 896</b>	
Guest Names and Ages     Name of referring member (if applicable)       Blair Whitaker       Address         Address         Name of referring member (if applicable)         Blair Whitaker         The DOOR CODE will be provided to you via email and/or text message the day before your booking starts. If you do not receive it, please email	Mobile to receive your door code text	
Blair Whitaker  The DOOR CODE will be provided to you via email and/or text message the day before your booking starts. If you do not receive it, please email	Guest Names and Ages *	Name of referring member (if applicable)
Address The DOOR CODE will be provided to you via email and/or text message the day before your booking starts. If you do not receive it, please email		Blair Whitaker
5/6-8 Cohen Street  5/6-8 Cohen Street  Flease make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Please make full payment a minimum of 14 days before booking in order secure Plea	Address 5/6-8 Cohen Street	The DOOR CODE will be provided to you via email and/or text message the day before your booking starts. If you do not receive it, please email accounts@redbanklodge.com.au and bookings@redbanklodge.com.au. Please make full payment a minimum of 14 days before booking in order secure your booking stervice the hooking will be accounted.
City your booking on a way this booking will be cancelled	City	your booking <u>otherwise this booking will be cancelled</u>
Fairlight Terms and Conditions:	Fairlight	ierms and Conditions:
You can cancel your booking via the bookings portal up to 15 days before the start date. Country Or by emailing the bookings officer at bookings@redbanklodge.com.au to request	Country	You can cancel your booking via the bookings portal up to 15 days before the start date. Or by emailing the bookings officer at bookings@redbanklodge.com.au to request
Australia	Australia	I have read and agreed to the Terms of Service *
State Continue > Tinstwate	State	Continue >
New South Wales	New South Wales	Cick to video

You will receive your door code via text message to the number provided.

7. The system will work out what you need to pay upfront for (guest rates) and what parts you can pay just a deposit for (members rates). You can then click either Pay Deposit or Pay Full Outstanding Balance. If you are paying with a **Gift Card** click on the blue gift card and enter the "CN-\*\*\*\*-LASTNAME" number/code at the bottom of the gift card. It will then show you the gift card on the screen and you need to click process. Any additional payment will need to be made by entering your credit card details.

## Payment

Payment Required	Pay Deposit 🔺	
Name on Card:	Pay Full Outstanding Balance 🔺	
	Booking Invoice:	RKVD-280218
Card Number:	Created	February 28, 2018
	Booking Date	April 1, 2018
	Blair Whitaker	
VISA Contraction	5/6-8 Cohen Street	
	Fairlight, NSW, 2094	
Expiry date: MM / YYYY	Australia	
	blair@whitakers.id.au	
	0412 687 896	
what's this?	Adult Member 18+	
	Sun Apr 1 2018 - Mon Apr 2 2018	\$45.00
	Adult Member Bed Rate: 1 Night @ \$45.00 (	Summer)
Pay \$9.00 AUD	Sub-Total	\$45.00
Pay \$5.00 ADD	Total (AUD):	\$45.00
	COT (Included @ 409()	64.00